

Terms and Conditions

1. Etiquette and General Policy

- Please arrive at least 10 minutes prior to your appointment so we can record your needs and details, offer you a refreshment and the opportunity to relax.
- If you are running late, a phone call is always appreciated. Treatments starting late will still end as originally scheduled.
- Upon arrival, out of consideration for other clients, please put your mobile phone in silent mode.
- If you have any medical conditions, are pregnant or breastfeeding or have allergies, injuries, skin complaints or infections, please inform your therapist prior to starting the treatment.
- The minimum age requirement for access the services is 8. All children under 8 must be accompanied by their parent/guardian seated in the room throughout the entire service session or receiving a service together with their parent/guardian in one of the Couples Rooms.
- Our massage therapy services are highly professional, we do not offer any erotic or sexual services.

2. Booking and Cancellation Policy

- As a courtesy to all guests, cancellations or amendments must be made at least 2 hours in advance of your appointment time.
- Please contact us as soon as possible if a delay in making the appointment is likely to happen. We will always do our best to accommodate late arrivals within 15 minutes after your appointment.
- If you arrive later than 15 minutes to your appointment without informing us, your appointment will be cancelled automatically.
- Same day booking may be accepted and will be at the discretion of the manager.
- The last booking on a given day can be made 1 hour before closing time. If you have a gift voucher and do not show up for your treatment or cancel within the 2 hours period before your treatment time, your voucher will be cancelled.
- Walk in's always welcome. Please feel free to drop in & see us during normal business hours, however as we may be busy with other customers, it may be more convenient to book your treatment using our online scheduler or if you have a treatment enquiry, please call us on +36 20 284 4148 or send an email on chadathaibudapest@gmail.com and we'll get back to you as soon as possible.

3. Treatment Prices, Service Charges

- Note that each treatment is stand alone and can not be mixed with other types of treatments within one session.
- The session passes (5-hour + free 1-hour) and (10-hour +free 3-hour) can be purchased at the salon and valid for 12 months from date of purchase and can be shared with other people.
- When using session pass, please show the pass to the receptionist upon arrival.
- Gratuities/tips are are gratefully received but at your discretion. Gratuities can be given directly to the therapist who performed your treatment.

4. Gift vouchers

- Gift vouchers are valid for 6 months from date of purchase, unless otherwise stated.
- Gift vouchers are non-refundable.
- Please remember to bring your gift voucher to your appointment.
- Gift vouchers can be purchased personally at the shop.
- Gift vouchers can be bought in multiples as gifts or for yourself.
- The vouchers can be used any day but are subject to availability.