

Terms of Use

1. General Guidelines and Etiquette

- We kindly ask our guests to arrive at least 10 minutes before their scheduled appointment to allow time for discussing individual needs, enjoying a refreshment, and getting in the right mindset for the treatment.
- If you happen to be running late, we would greatly appreciate a phone call to let us know. Please note that we will not be able to extend the session beyond the originally scheduled end time.
- To ensure a peaceful atmosphere, we kindly ask everyone to silence their mobile phones.
- Before the treatment, please inform your massage therapist of any existing medical conditions, including allergies, injuries, skin issues, infections, or, in the case of female guests, pregnancy or breastfeeding.
- Children under the age of eight may only wait in the salon under the supervision of a parent or guardian. If they are receiving a massage, they must be accompanied by their guardian and use the room designated for two-person massages.
- Our massage therapists are highly trained professionals who provide therapeutic massage services only. Requests of an erotic or sexual nature will not be entertained.

2. Booking and Cancellation Policy

- Out of respect for other guests, we can only accept appointment changes or cancellations at least two hours before the scheduled session.
- If you expect to arrive late, please notify the salon as soon as possible. In case of a delay of up to 15 minutes, we will do our best to accommodate the session.
- If the delay exceeds 15 minutes and we have not been notified in advance, the booking will be automatically cancelled.
- Same-day booking requests are subject to approval by the manager.
- Appointments may be booked for sessions starting up to one hour before closing time.
- Guests who book using a gift voucher and cancel less than two hours before their appointment will forfeit the validity of their voucher.
- Walk-ins are welcome at our salons. However, due to high demand, we recommend booking an appointment through our online system. For special requests or additional information, feel free to contact us at +36 20 284 4148. You can also reach us via email at chadathaibudapest@gmail.com, and we will get back to you as soon as possible.

3. Treatment Prices and Fees

- Please note that the components of each treatment cannot be modified. Each massage type is provided as described on our website.
- Massage passes (buy 5 sessions, get 2 free; buy 10 sessions, get 5 free) are available for purchase at the salon. The 5+2 pass is valid for 6 months, and the 10+5 pass for 12 months from the date of purchase. Passes can be shared among multiple individuals.
- If you have a massage pass, please present it at the reception upon arrival.
- Our staff is grateful for any gratuity, though it is entirely at your discretion. If you choose to leave a tip, you may give it directly to your massage therapist.

4. Gift Vouchers

- Gift vouchers are valid for 6 months from the date of purchase, unless otherwise specified.
- Gift vouchers are non-refundable.
- Please bring your voucher with you each time you wish to use it for payment.
- Vouchers can be purchased in person at the salon.
- You may purchase multiple vouchers either as gifts or for your own use.
- They can be redeemed on any day of the week, subject to availability.